



**Tel: 361.575.8087**  
**Fax: 361.575.8157**

**CUSTOMER SATISFACTION SURVEY**

Dear Customer:

Texas Sampling, Inc. strives to furnish products and services that meet or exceed the specifications requested by our customers.

Please complete the following survey to let us know how we are performing. The number five (5) denotes the highest level of satisfaction received. Fax back to 361-575-8157 Attn: Sales.

Circle One

- |                                      | 5 | 4 | 3 | 2 | 1 |
|--------------------------------------|---|---|---|---|---|
| 1. Accuracy of Product Received      |   |   |   |   |   |
| 2. Quality                           |   |   |   |   |   |
| 3. Communication                     |   |   |   |   |   |
| 4. Knowledge                         |   |   |   |   |   |
| 5. Responsiveness                    |   |   |   |   |   |
| 6. On-time Delivery                  |   |   |   |   |   |
| 7. Invoice Accuracy & Clarity        |   |   |   |   |   |
| 8. Technical Support                 |   |   |   |   |   |
| 9. Product Meets Process Application |   |   |   |   |   |
| 10. Pricing                          |   |   |   |   |   |

Comments:

TSO #                      Name    Title

Company Name    Date

Phone #    Email Address