



Tel: 361.575.8087
Fax: 361.575.8157

CUSTOMER SATISFACTION SURVEY

Dear Customer:

Texas Sampling, Inc. strives to furnish products and services that meet or exceed the specifications requested by our customers.

Please complete the following survey to let us know how we are performing. The number five (5) denotes the highest level of satisfaction received. Fax back to 361-575-8157 Attn: Quality Control.

Circle One

- | | | | | | |
|--------------------------------------|---|---|---|---|---|
| | 5 | 4 | 3 | 2 | 1 |
| 1. Accuracy of Product Received | | | | | |
| 2. Quality | | | | | |
| 3. Communication | | | | | |
| 4. Knowledge | | | | | |
| 5. Responsiveness | | | | | |
| 6. On-time Delivery | | | | | |
| 7. Invoice Accuracy & Clarity | | | | | |
| 8. Technical Support | | | | | |
| 9. Product Meets Process Application | | | | | |
| 10. Pricing | | | | | |

Comments:

TSO # Name Title

Company Name Date

Phone # Email Address